HEALTH SOURCE



9.9 Release Notes

Release Date: Apr 4, 2024



Document Revision History

Publication Date: Apr 4, 2024

Document Version: 4.0

Contact Information

Datavant

info@datavant.com

Product Support Phone Number: 1-877-358-6939

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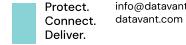




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Separator Page (split requests)

A new request separator page with Datavant terminology instead of Ciox has been uploaded to the Datavant Vault. Datavant users can access via the Datavant Vault post <u>Datavant</u> <u>Separator page</u> Note: The .pdf must be downloaded, not printed, from the Vault to use.

Note: The separator page looks different from the older version, but it does work.

Business Purpose- General maintenance Unity-71528, 72000

HCA Digital Fulfillment

The HCA digital fulfillment process flow needs HealthSource to send free text (aka Other) Record Types with the requested information so HCA's digital fulfillment will attempt to retrieve these documents.

The following scenarios will be routed to HCA Digital Fulfillment:

When all the Digital Fulfillment conditions (*Reason for Request, Delivery Method, Site, Requester Type*) are met and a request includes:

- only free text record type(s) or
- free text and Record Types that are eligible (configured in Platform admin) or
 - Exception- if a Record Type is not eligible, then request is not sent to HCA Digital Fulfillment
- free text and Record Types for multiple Dates of Service

Business Purpose- Increase Digital Fulfillment volume Unity-71236





New Requester Setup Exception Status

A new status has been created to help the members of the New Requester Team who review requests that are routed to New Requester Setup for Requester selection assistance. The new status, New Requester Setup Exception, is shown in the Search filter/criteria fields.

Request Progress Milestone and Status: All Logging Fulfillment Requester Setup New Requester Setup New Requester Setup Exception

Business Purpose- End User Satisfaction Unity-68858





User Experience & Technical Enhancements

User Type (End-User, Admin, Tech)	Area	Problem/Error Solution/New Behavior	Jira Unity Ref #
End-User -	COC- Intake API	COC corresponded and fulfilled requests that were electronically created (ex: Patient Portal) with the requester's email and "E" for electronic are being delivered via mail instead of via secure email delivery.	71641
		These will now be delivered via the secure email delivery route. This means the Requester will get an email with instructions on how to access the request via "MRDelivery". If not accessed in 30 days, the document(s) will be mailed (corresponded and fulfilled documents). Note: The eipservice has not been changed yet (71998)	
End-User -	Group Admin- User Site config	When a user with the role of Group Admin adds a Site to a user via HealthSource User Management, Group Administration, the user gets incorrectly disabled.	71835
		When a Site is added to an existing User, the user will no longer be disabled.	
End-User -	PAYD	PAYD corresponded requests get stuck in Packaging in Progress due to an error in the document merge process.	70953
		The error will no longer occur so these requests will flow to Chart Finder.	
End-User •	Request Letter	The Request Letter sometimes has blank pages after uploading.	71842
		The issue with blank pages instead of the original pages has been corrected.	





End-User -	Separator Page	The Datavant Separator page was sporadically not splitting requests when used in faxing or uploaded.	72000
Digital Fulfi	Record Type, Other	Free text Record Types (aka Other) are now passed to the Digital Fulfillment to be used by HCA Digital Fulfillment/BOT.	71236
Logging au	DDS	The Stork dev team made a change and will now use the "REPLY TO" address which fixes an issue with the wrong DDS Requester being selected.	71874
Tech •	Camunda	Updated to BPM version 7.20.0	71601
Tech	Redirect	Service adjusted to have a second match for an exact match of "/" and then redirect that to the "cipui" path	71832
Tech	RSP Dependency	Created toggle off for using RSP in preparation for removing RSP dependency	71930



