

9.9 Release Notes

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datavant

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Separator Page (split requests)

A new request separator page with Datavant terminology instead of Ciox has been uploaded to the Datavant Vault. Datavant users can access via the Datavant Vault post [Datavant Separator page](#) Note: The .pdf must be downloaded, not printed, from the Vault to use.

Note: The separator page looks different from the older version, but it does work.

*Business Purpose- General maintenance
Unity-71528, 72000*

HCA Digital Fulfillment

The HCA digital fulfillment process flow needs HealthSource to send free text (aka Other) Record Types with the requested information so HCA's digital fulfillment will attempt to retrieve these documents.

The following scenarios will be routed to HCA Digital Fulfillment:

When all the Digital Fulfillment conditions (*Reason for Request, Delivery Method, Site, Requester Type*) are met and a request includes:

- only free text record type(s) or
- free text **and** Record Types that are eligible (configured in Platform admin) or
 - Exception- if a Record Type is not eligible, then request is not sent to HCA Digital Fulfillment
- free text and Record Types for multiple Dates of Service

*Business Purpose- Increase Digital Fulfillment volume
Unity-71236*

New Requester Setup Exception Status

A new status has been created to help the members of the New Requester Team who review requests that are routed to New Requester Setup for Requester selection assistance. The new status, New Requester Setup Exception, is shown in the Search filter/criteria fields.

Request Progress
Milestone and Status:

All ▼

> Logging

> Fulfillment

√ Requester Setup

- New Requester Setup
- New Requester Setup Exception

*Business Purpose- End User Satisfaction
Unity-68858*

User Experience & Technical Enhancements

User Type (End-User, Admin, Tech)	Area	Problem/Error Solution/New Behavior	Jira Unity Ref #
End-User ▾	COC- Intake API	<p>COC corresponded and fulfilled requests that were electronically created (ex: Patient Portal) with the requester's email and "E" for electronic are being delivered via mail instead of via secure email delivery.</p> <p>These will now be delivered via the secure email delivery route. This means the Requester will get an email with instructions on how to access the request via "MRDelivery". If not accessed in 30 days, the document(s) will be mailed (corresponded and fulfilled documents). Note: The eipservice has not been changed yet (71998)</p>	71641
End-User ▾	Group Admin- User Site config	<p>When a user with the role of Group Admin adds a Site to a user via HealthSource User Management, Group Administration, the user gets incorrectly disabled.</p> <p>When a Site is added to an existing User, the user will no longer be disabled.</p>	71835
End-User ▾	PAYD	<p>PAYD corresponded requests get stuck in Packaging in Progress due to an error in the document merge process.</p> <p>The error will no longer occur so these requests will flow to Chart Finder.</p>	70953
End-User ▾	Request Letter	<p>The Request Letter sometimes has blank pages after uploading.</p> <p>The issue with blank pages instead of the original pages has been corrected.</p>	71842

End-User ▾	Separator Page	The Datavant Separator page was sporadically not splitting requests when used in faxing or uploaded.	72000
Digital Fulfi... ▾	Record Type, Other	Free text Record Types (aka Other) are now passed to the Digital Fulfillment to be used by HCA Digital Fulfillment/BOT.	71236
Logging au... ▾	DDS	The <i>Stork dev team</i> made a change and will now use the "REPLY TO" address which fixes an issue with the wrong DDS Requester being selected.	71874
Tech ▾	Camunda	Updated to BPM version 7.20.0	71601
Tech ▾	Redirect	Service adjusted to have a second match for an exact match of "/" and then redirect that to the "cipui" path	71832
Tech ▾	RSP Dependency	Created toggle off for using RSP in preparation for removing RSP dependency	71930